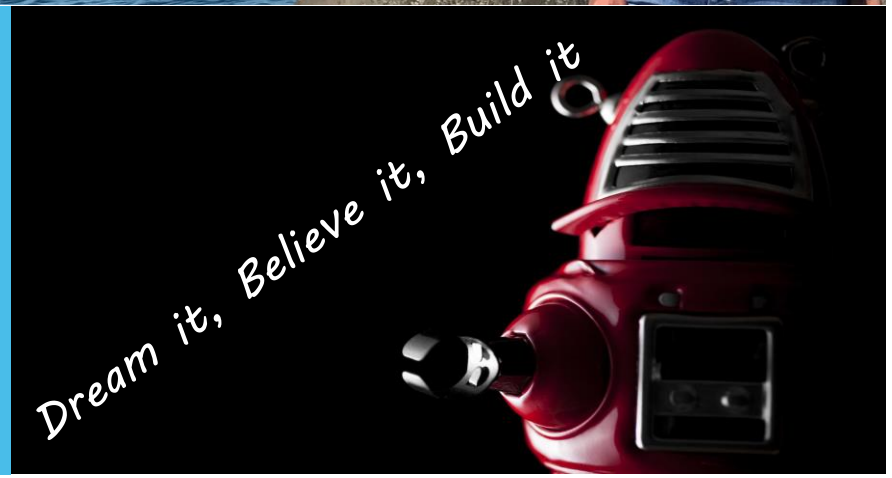
MICROSOFT VIVA: THE CONCEPT AND PRACTICAL BUSINESS APPROACH

Asish Padhy

@AsishPadhy



HELLO, HOLA, NAMASTE, NI HAO…

Tech Lover and Enthusiast

15+ years in Industry building Enterprise solutions and services

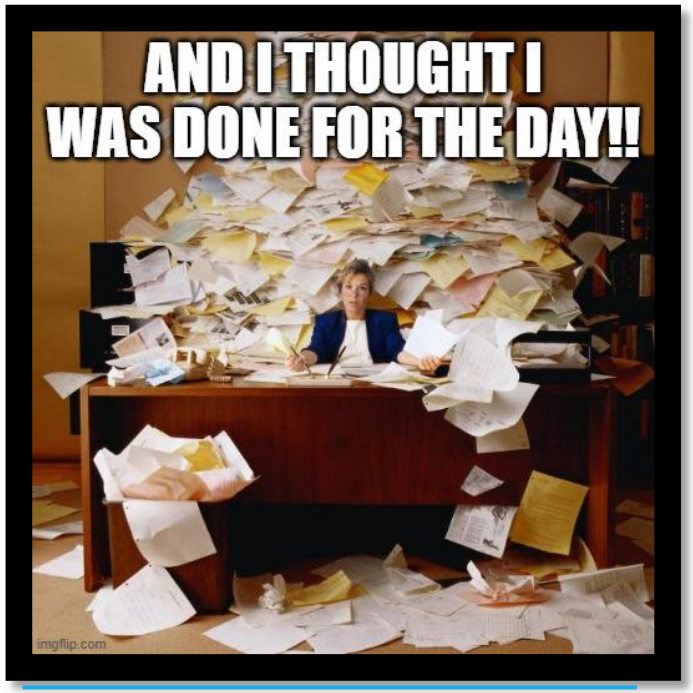
Architect and Developer in M365, Azure, AI and lot many …

IN TODAY'S SESSION

Agenda

- Viva Overview
- Viva Modules
- Viva Approach
- Gain Momentum

A REGULAR DAY



SOLUTION !!

WHAT IS VIVA?

Intelligent and Integrated Workplace Platform with focus on:

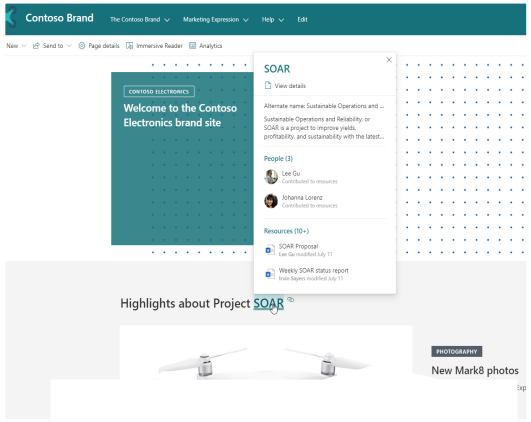
Knowledge and Expertise

Culture and Communications

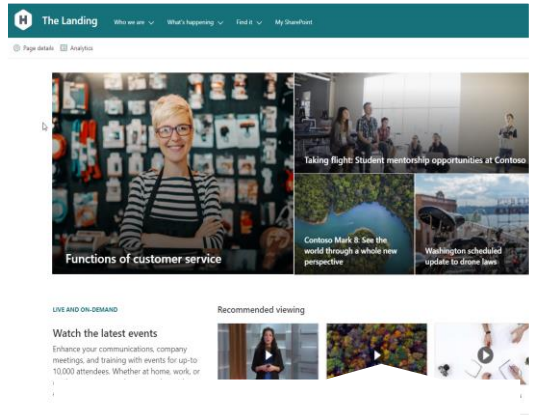
Productivity and Wellbeing

Learning and Growth

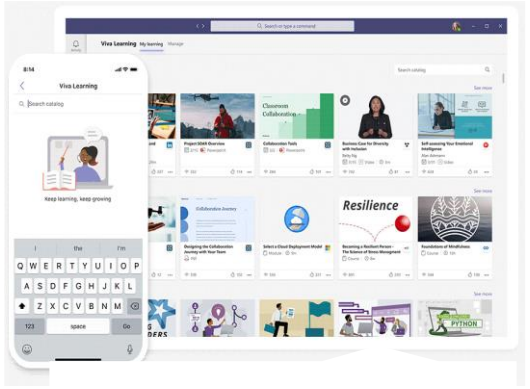
VIVA MODULES



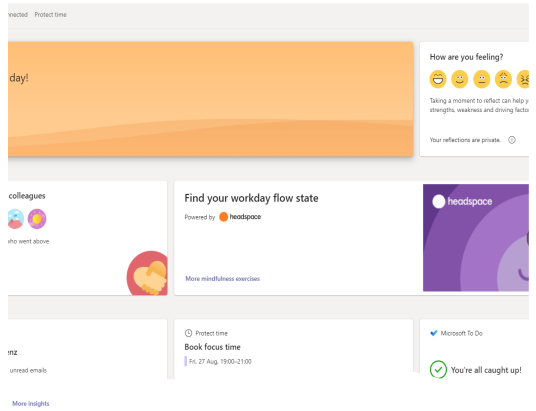
Viva Topics



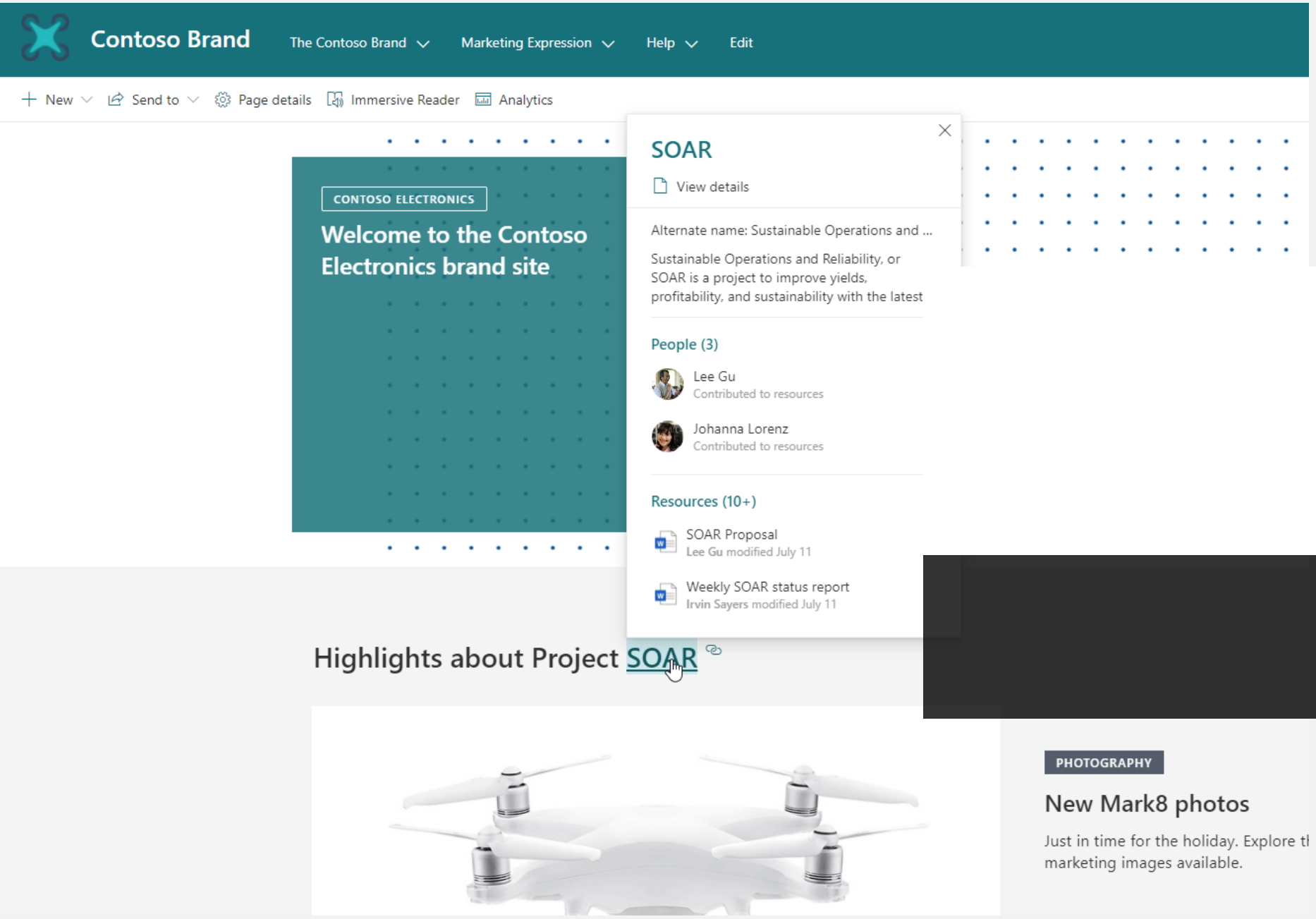
Viva Connections



Viva Learning



Viva Insights



VIVA TOPICS

Knowledge Management

VIVA TOPICS

- Ever-growing Corporate Knowledge Base
- Facilitated with available Corporate Information
- Connect with SMEs across the organization
- Integration across M365 Suite of services
- Feeds latest information and continuous improvement

KEY TERMS

TOPICS DISCOVERY

TOPIC PAGES

KNOWLEDGE MANAGEMENT ROLES

TOPIC CARDS

HOW TO DO IT RIGHT?

- IDENTIFY THE RIGHT PEOPLE - KNOWLEDGE MANAGERS / CURATORS
- IDENTIFY EARLY ADOPTERS TO GAIN MOMENTUM
- EFFECTIVE CHANGE / ADOPTION CONNECTING COLLABORATION AND INFORMATION GROWTH WITH KNOWLEDGE WORKERS
- FACILITATE COMMUNITIES OF PRACTICE WITH SHARED OWNERSHIP ACROSS TEAMS
- CURATE KNOWLEDGE ACROSS OTHER PLATFORMS AND SYSTEMS

WHAT DO WE NEED TO DO?

Preparation and Content Discovery

Set up Topics Center, Knowledge Managers, Source Sites

Set up Exclusion rules (if any)

Create any Topic Pages and review Suggested Topics

Publish Topics

Confirm Suggested Topics and publish topics

Identify SMEs and Pin content to relevant topics

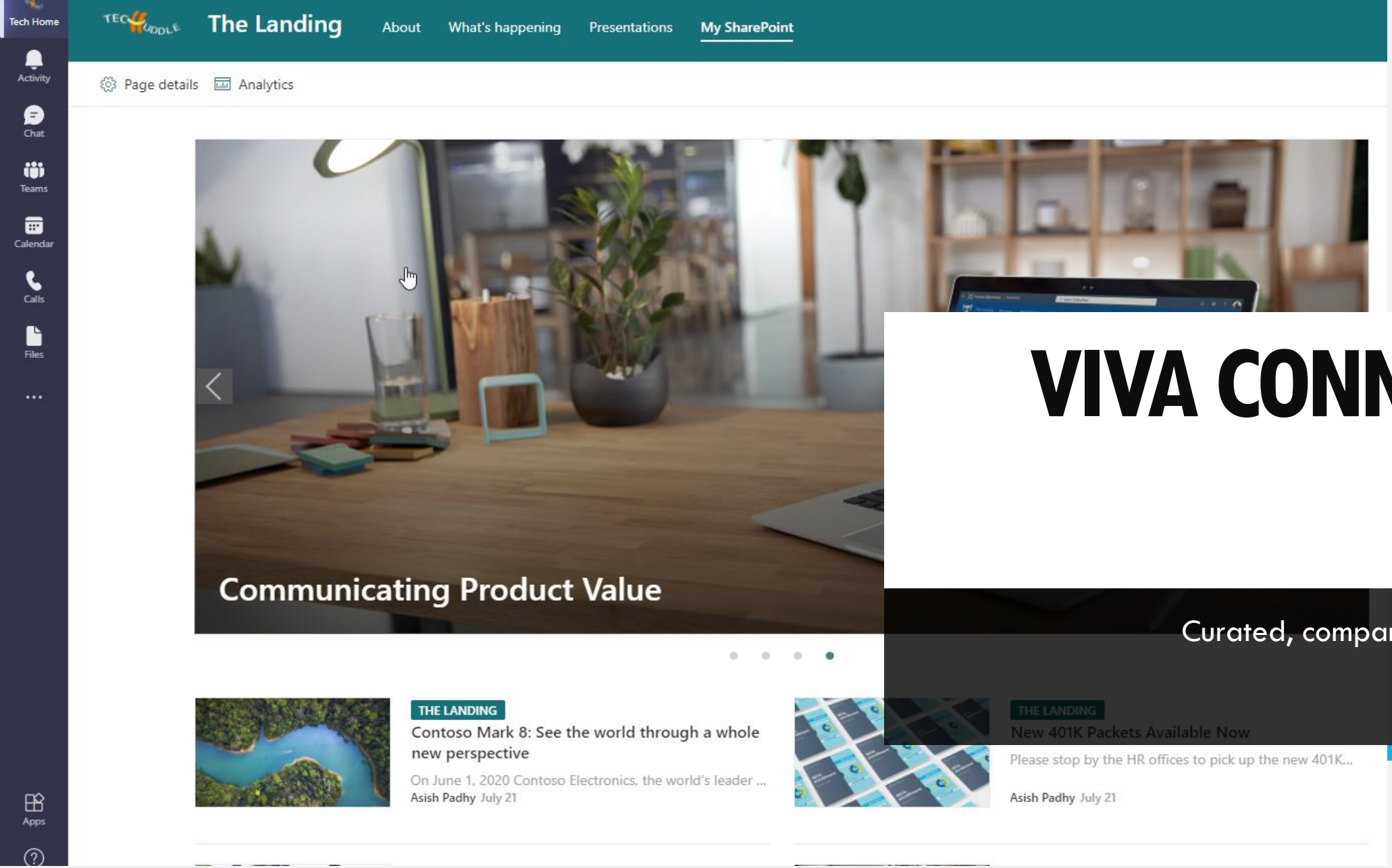
Create Topic relations

Use Topics

Add Topics Card into Sites or set Topics Center as Knowledge hub

Connect with SMEs to get more information

SO, LET'S SEE IT IN ACTION !!



VIVA CONNECTIONS

Curated, company-branded experience

VIVA CONNECTIONS

Curated Company Branded Experience

Centralized Information Hub

Discover News and Communication

Customized Dashboard for Mobiles

KEY TERMS

VIVA CONNECTIONS TEAMS APP

SHAREPOINT HOME

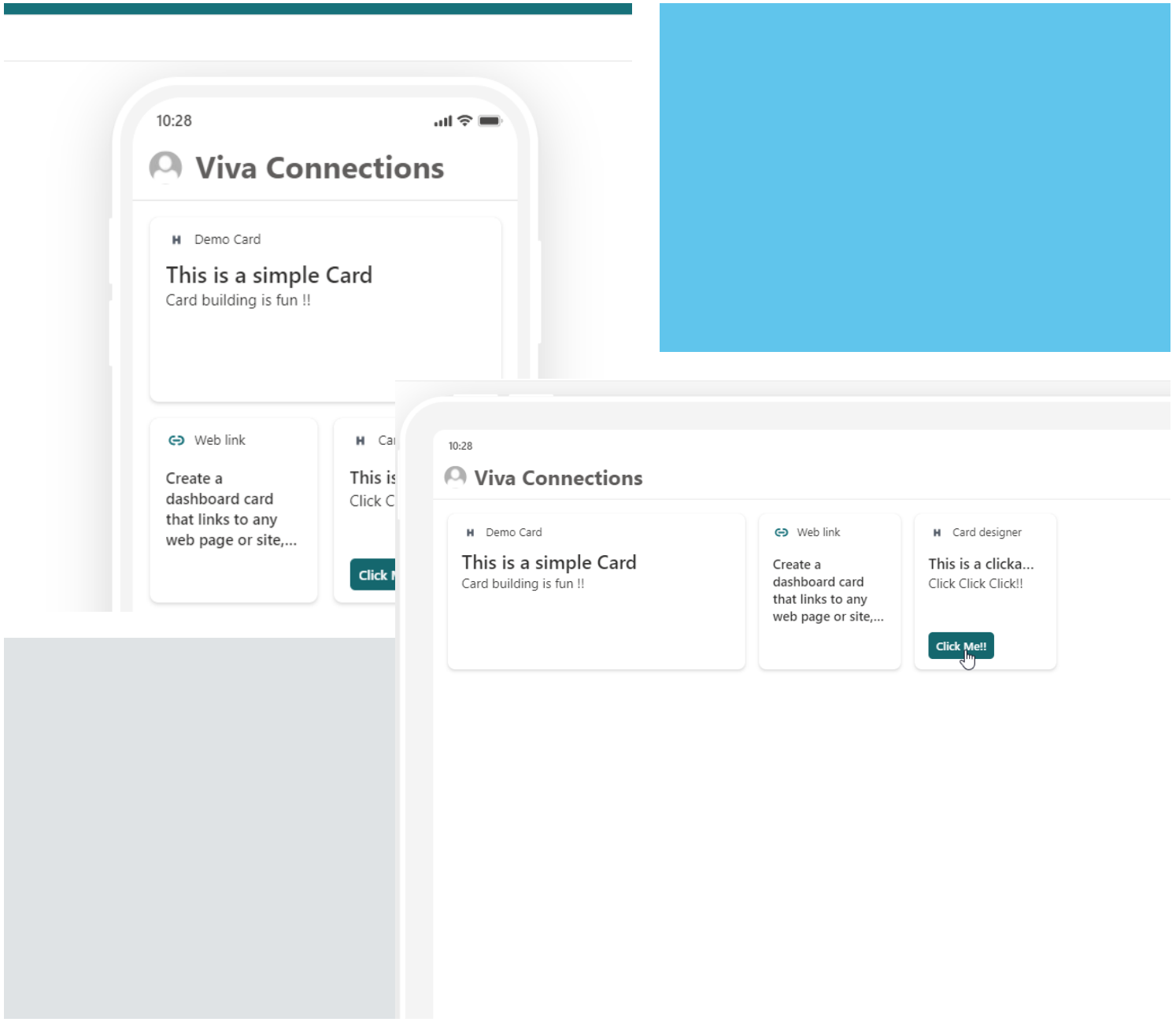
IMPROVED DISCOVERABILITY

NEWS AND HIGHLIGHTS

HOW TO DO IT RIGHT?

- BUILD A MODERN INTRANET FOR THE ORGANIZATION
- FOSTER ENTERPRISE SOCIAL COMMUNICATIONS WITHIN TEAMS
- ROLLOUT AND IMPLEMENTATION OF MICROSOFT TEAMS PLATFORM
- IDENTIFY CASES OF BRINGING INFORMATION FASTER TO EMPLOYEES VIA INTEGRATIONS
- CENTRALIZED COMMUNICATIONS AND CONTENT OWNERSHIP IS KEY

ACE DASHBOARDS



WHAT DO WE NEED TO DO?

Preparation

Prepare a Landing page on SharePoint Home Site

Set up Global Navigation

Get the Viva Connections App script for Teams

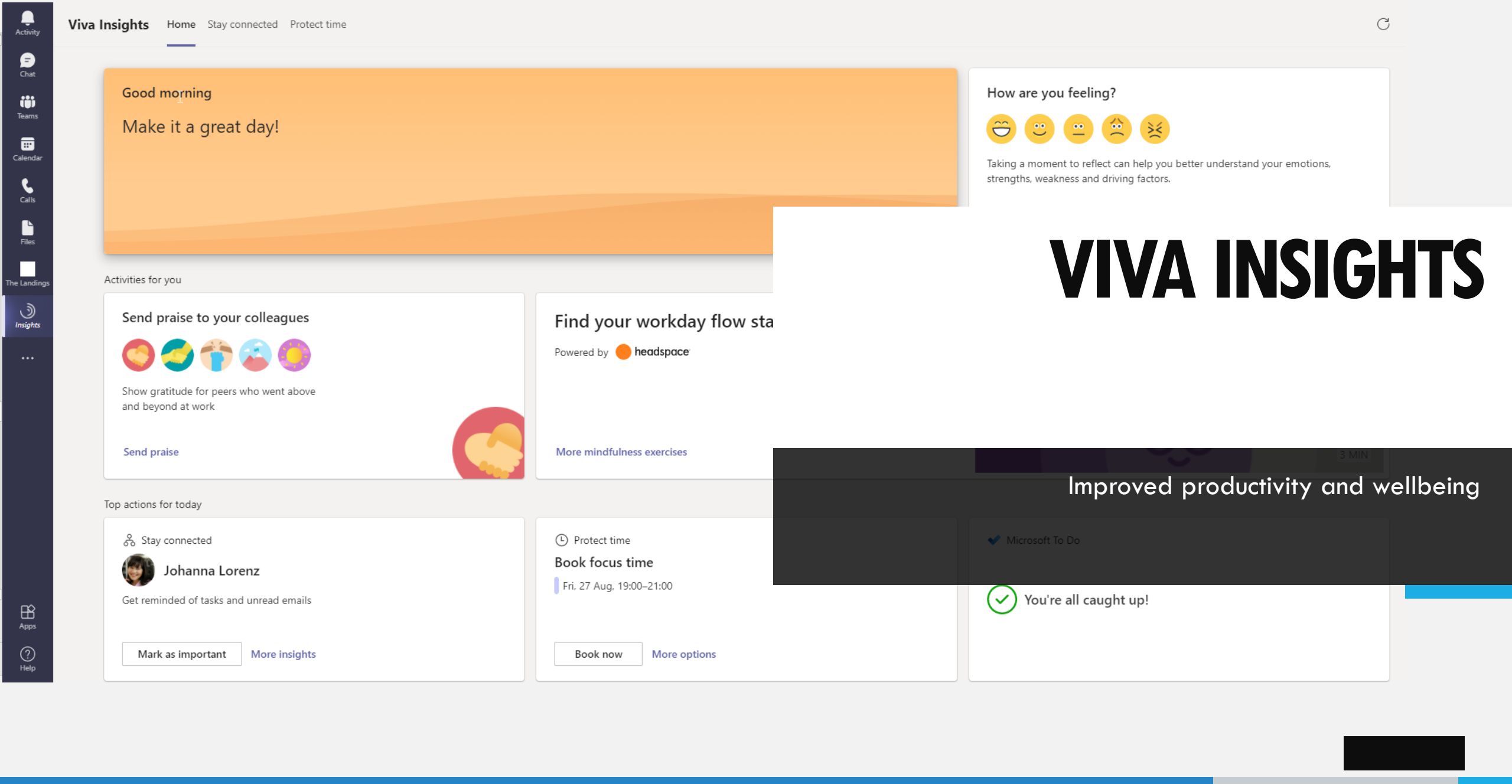
Viva Connections App

Install Viva Connections App and configure the App

Configure Dashboard (upcoming)

Add Adaptive cards for the Dashboard

SO, LET'S SEE IT IN ACTION !!



VIVA INSIGHTS

Improved productivity and wellbeing

VIVA INSIGHTS

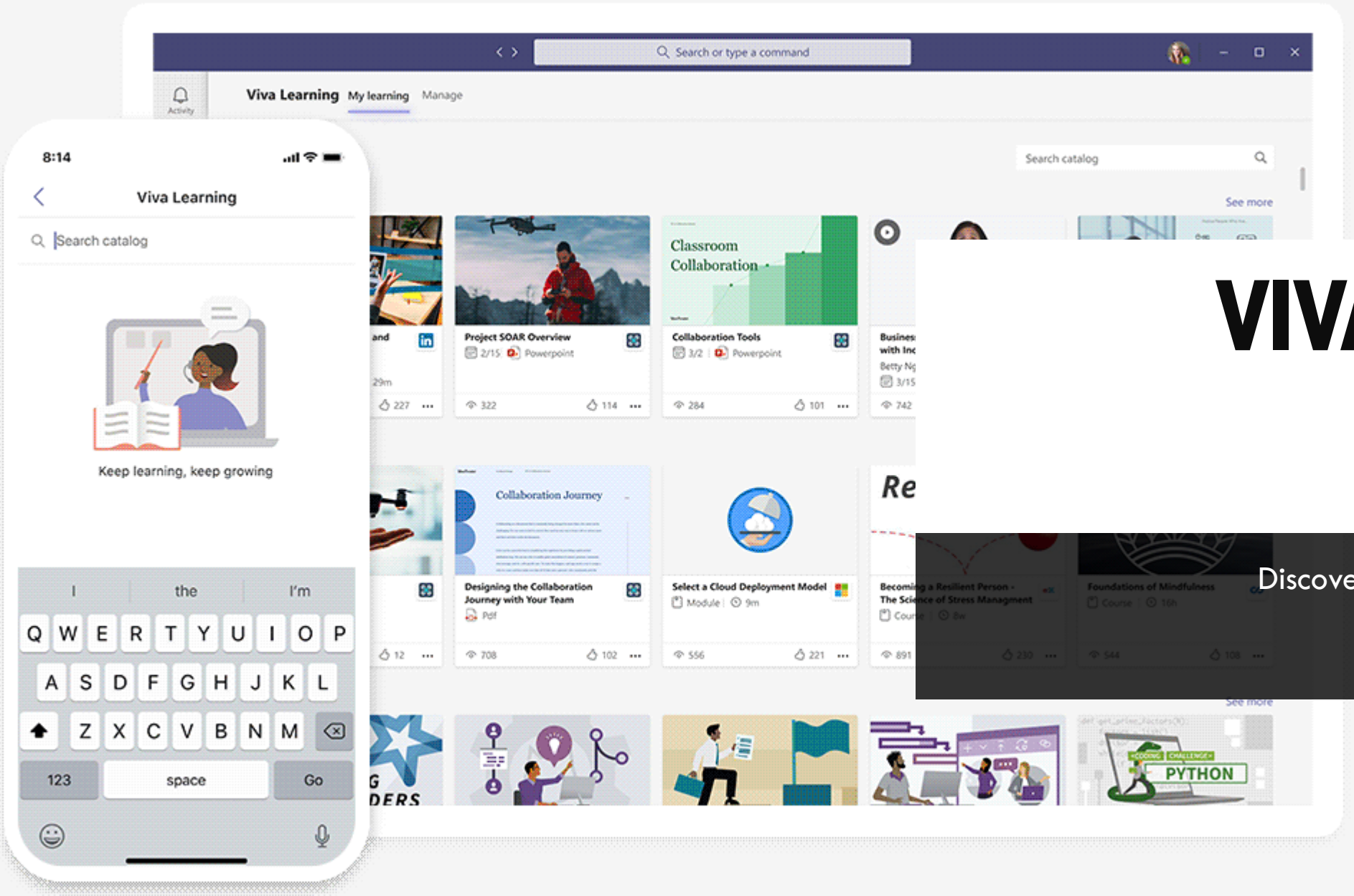
Focus on Wellbeing

Actionable Insights / Recommendations

Allow Deeper analysis

Customized plans and work culture

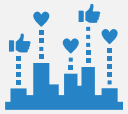
LET'S SEE IT IN ACTION !!



VIVA LEARNING

Discover, share, recommend and learn

VIVA LEARNING



Discover and Share Content

Connect with Third party LMS systems

Recommend and Track

Centralized learning and connecting

LET'S SEE IT IN ACTION !!

VIVA APPROACH

Key Points

Upgrade Intranet to SharePoint Home and Connect to Teams

Educate users and team members to start reviewing day's work progress along with health and well being

Change Managers/Leaders start planning goals and fill gaps using Integrated Employee Workplace Experience

Review the need of a Corporate Knowledge Base and connecting to experts

Prepare and share Learning plans with Teams

GAIN MOMENTUM

Viva Home

https://www.microsoft.com/en-au/microsoft-viva/

Viva Blog

https://techcommunity.microsoft.com/t5/microsoft-viva-blog/bg-p/MicrosoftVivaBlog

Viva Topics Documentation

https://docs.microsoft.com/en-AU/microsoft-365/knowledge/topic-experiences-overview

Microsoft Mechanics

https://www.youtube.com/playlist?list=PLXtHYVsvn_b-P97FRm0LZ3Y6xQrIpkW4r

THANK YOU !!

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